

Please complete the following information and return via fax or email:

Attn: Cindy Grossinger
Fax Number: 952-934-2737
grossinger@svta.com

Return Authorization number will be issued once the following paperwork is completed.

Date:

RMA #

**PLEASE WRITE RMA# ON THE BOX &
 SEND THIS SHEET WITH SHIPMENT**

This repair and/or service of vacuum components will only be carried out if the following information has been submitted. Non-completion will result in delay. We will not accept delivery of any equipment that has been radioactively or microbiologically contaminated without written evidence of decontamination!

Note: Upon receiving the source at SVT Associates for inspection, the sender agrees to a \$400 inspection fee if the source is not repaired. To ensure the source does not receive any damage during shipping, it is imperative that the original shipping box and foam inserts are used. SVT Associates, Inc. will not be responsible for any shipping damage. A fee will be assessed for a new shipping box and foam inserts when the source is returned if the originals were not used.

Section 1 – Instrument Information

(One instrument per form)
(Fill out information below if applicable)

SVT Associates Serial Number:

SVT Associates Model Number:

Section 3 – Description of Service

Detailed failure information or description of required service or reason for return:

Section 2 – Materials Information

To insure the complete safety of all SVT Associates personnel, it is the responsibility of the sender to report all materials that have been used in the source and in the deposition system in which the source has been installed. Failure to do so could result in legal liability if serious injury is sustained to SVT Associate personnel.

Identify all Materials used in the source and deposition system:

Has equipment been decontaminated?

No

Yes

Explain Process by attaching a separate document precisely explaining the procedure used.

No – all wetted surfaces have been removed.

How many months has the source been in use?

Section 4 – Company Information

Company Name:

Name:

Address:

Phone:

Fax:

Email:

End User: (If Applicable):